Provider # 0005095

Course # 9626029

Certified for 1 CEU's In Operations or Elective

Instructor Michael G. Zawaki

Upon completion managers will:

- 1. Be able to recognize the origins of bias .
- 2. Recognize the impact of diversity from a statistical prospective.
- 3. Identify the differences between positive and negative bias.
- 4. Understand the impact of age related diversity.
- 5. Be able to name the benefits of workplace diversity.
- 6. Know what the laws are that are enforced by the EEOC relating to diversity.
- 7. Understand the positive impact of diversity in the workplace and the surrounding community.

Diversity In The Workplace

Overview

Diversity In The Workplace was designed for all Community Association Managers, Condominium Board members and all managers wanting to better understand how to interact with their employees and their peers. Understanding the benefits of workplace diversity, it's impact within the organization and the possible legal outcomes are paramount to all.

General Overview

- Understanding bias.
- Where does bias originate.
- What is positive and negative bias.
- How do you overcome bias.
- Identifying the types of diversity.
- Valuing differences.
- Thoughts about diversity.
- Valuing differences.
- Diversity statistics.
- Diversity facts.
- Laws that impact diversity.